



TELFORD CARE HOME

A CARE HOME THAT FEELS LIKE YOUR OWN HOME

Respite care, Rest Home and Hospital

Taking care of the lives in our hands

At Telford Care Home we will do our very best to make you feel at home. Our wonderful, kind staff will focus on you as an individual – bringing together high quality nursing and genuine care. We'll make sure you choose how you want to fill your days, and always make your visitors feel welcome.

We offer rest home and hospital care as well as respite care. We can also guide and support you through the process of coming to Telford. We are located in a tranquil bush valley and is a few minutes from the Merrilands shopping centre. We have a beautiful rose garden, sunny courtyards and a large conservatory – there are many different areas for quiet times or space for dreams.

The best possible life

Our goal and commitment to you is to help you live the best life possible, supported physically, emotionally and socially and to be as independent as possible.

The quality of the care we provide to you is very important to us (and you can rest assured that it is excellent). Your enjoyment of each day is our focus, and we want everyone to feel that Telford is their home. We make

sure that you choose how you spend your days, and we go the extra mile to make sure that our care has you as an individual at the centre of it.

At Telford, understanding what you and your family needs is paramount, because that's the individualised care we want to provide. We know that this means different things for different people, so we take care to involve family, and make decisions together.

We like to understand each person's individual likes and dislikes, so that we can build the care we give and the activities we provide around your preferences. After all, this is your home; the place you should feel comfortable in.



Our staff

We pride ourselves on having a very well trained team, who care for you as a person as much as for your medical needs. Because we value the wisdom and experience of older people, the care we give is respectful, with a focus on the little things that make a difference.

Taking care of the lives in our hands

Telford is part of the Bupa group of rest homes, hospitals, retirement villages and personal medical alarms. We are part of the global Bupa group, based in the UK. Because Bupa is a private company with no shareholders, we can invest what we earn to make improvements that help us provide better care.

Come and see for yourself

We would love to have the opportunity to talk to you about what we can offer. Please don't hesitate to visit our Care Home any time during business hours or contact our Care Home Manager, Martin Hook on **06 757 8554** or **027 275 3966** after hours.

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Telford Care Home

15 Telford Street
Merrilands, New Plymouth

06 757 8554

www.bupa.co.nz

