



The attitude of living well.



Mary Doyle
ARVIDA RETIREMENT & CARE

Welcome to Mary Doyle, an Arvida Retirement Village nestled at the base of Hawkes Bay's TeMata Peak

We challenge ourselves to make our customers' lives better with everything we do.

Every individual plays a part at Mary Doyle

Nestled at the base of TeMata Peak and alongside the beautiful Karamu stream in Havelock North, Mary Doyle is the ideal location to enjoy Hawkes Bay's wonderful weather and rural lifestyle in a peaceful, secure environment.

The village offers a wide range of Villas and Serviced Apartments alongside Care Suites where you can determine what level of care you require.

Our Rest Home, Hospital and Dementia Care facilities provide the reassurance of knowing that you have priority access to a full continuum of care should your needs change in the future – and all in familiar surroundings.

Our people at Mary Doyle love their jobs and what they do

We love our jobs here, and we naturally form strong bonds with our residents. We love to organise gatherings to get people together and to join in.

We focus on the welfare of every resident in our care and try to make a difference in their lives every day. We have a great reputation for providing high quality care and assessment where fun and laughter are essential ingredients in our inclusive and caring community.

Be part of a community that values you

As an Arvida Village, we take care and time to listen, and we'll help you continue to enjoy the things that you love to do. We'll encourage participation and engagement in our community, and we'll help you to remain active and happy.

Our residents really are a friendly and social group. We all respect each other's privacy, and we enjoy our neighbours' company at the many village events.

Mary Doyle is located on the site which was originally the DB Te Mata Hotel. In 1996 the land and buildings were transformed into the Mary Doyle Retirement Village.

As the village grew, neighbouring land previously used for horticulture was acquired. Each of our care areas is named after a local identity to celebrate our connections to the Bay.

We take pride in Rivertones Social Centre, a fantastic Community Centre which can be enjoyed by every resident. It is centrally located and offers a wide range of facilities including a café, restaurant, cinema room and lounge. It is the hub of social events and activities and includes an outdoor putting green, croquet lawn and barbecue area.

Set amongst beautiful gardens is our recreation centre complete with a heated swimming pool and spa and a gym. Other outdoor facilities include vegetable garden allotments and garden hobby sheds.





Our professional staff offer real peace of mind

Mary Doyle's village manager is supported by a dedicated team including care managers, registered nurses, enrolled nurses and caregivers, all with a passion for aged care nursing. We value the importance of education and all our staff participate in our diverse continuing education programme.

Flexible Care Plans

We are able to look after your current needs, and can also provide more care and assistance should your personal circumstances change.

We offer a full range of care plans for residents who are fully independent through to those who are not able to live independently. Should short term or permanent care be required we offer a full range of options. This gives you, your partner and your family the comfort of knowing you'll always have the support and care you need, when you need it.

Rest Home, Hospital and Specialised Dementia care

Mary Doyle is one of Hawkes Bay's most comprehensive villages offering a full range of living and care options.

All levels of care are provided within our care facilities, including 7 Care Suites, 27 Rest Home beds, 60 Hospital beds and 64 Specialised Dementia Care beds. Premium and standard rooms are available in each care unit.

A Registered Nurse is on site at all times, 24 hours a day, 7 days a week. Each care area has a Care Manager who is a nurse. In addition our registered and enrolled nurses, care assistants, household staff, maintenance and grounds staff ensure Mary Doyle's residents are fully catered and cared for.

We're well known for our personal care

Mary Doyle is well known in the wider Hawkes Bay community for offering a full continuum of care for its residents.

You can access care services while living independently in your own Villa or Apartment. We can assist with meals, laundry, cleaning, access to doctors and nurses and 24 hour emergency assistance. We also provide full Rest Home Level Care and have the ability to transfer you from a Villa or Apartment to our Hospital.

The availability of continuing care within the village means that all residents have preferential access to the Rest Home and Hospital. This enables us to look after your current requirements and adapt to changes in your health or personal circumstances, should they occur.

Ask us about how we can tailor our care plans for you, or take a look at our specialist brochure for our Serviced Apartments.

Continuing Care Plan options:

Our fees are carefully calculated so that we can provide the optimum care for you. We have several care packages available, from basic entry level to full Rest Home and Specialised Dementia care. Ask our village manager for a full list of costs and inclusions.



The Accommodation at Mary Doyle

Independent Villas

Our independent Villas offer you the best of both worlds – freedom to come and go as you please, while knowing our friendly community will welcome you home.

Each of our 140 Villas have been architecturally designed and arranged with your comfort, convenience and security in mind. Every Villa is unique in its design and we have taken care to ensure that all homes enjoy plenty of sun and privacy.

Mary Doyle has a selection of 1, 2 & 3-bedroom Villas each featuring spacious living areas with easy access to gardens.

Quality fittings and furnishings allow you to relax in complete comfort and privacy. Modern kitchens include stove, extractor fan and a dishwasher. Most Villas have ensuite bathrooms with a shower, slip-reduction tiles and underfloor heating.

All Villas have a private outdoor space and spacious bedrooms include built-in wardrobes. Villas have heat pumps or gas internal heating and most include an independent laundry in the garage.

We provide 24/7 monitoring with call bells in each home which are connected to on-site 24 hour nursing support.

Apartments and Studios

We have an extensive range of 1 and 2-bedroom Apartments and Studios which come in a range of sizes and configurations to suit your requirements. All Apartments are spacious with plenty of natural light and have a wide range of services available depending on your individual requirements.

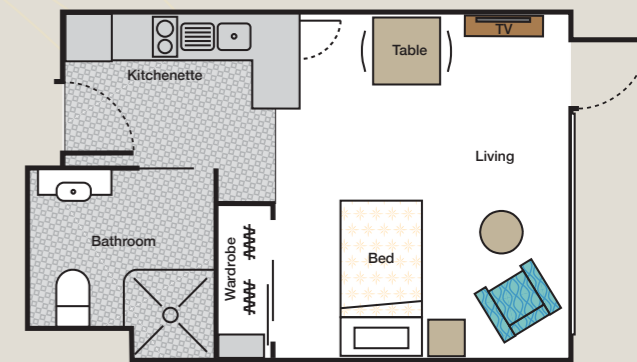
Each has a kitchenette and an individual balcony or patio providing access to the gardens. Apartments feature spacious bedrooms with heating, storage cupboards and LED lighting throughout. Call bells in each Apartment are connected to on-site 24 hour nursing support.

Rest Home, Hospital and Specialised Dementia Care

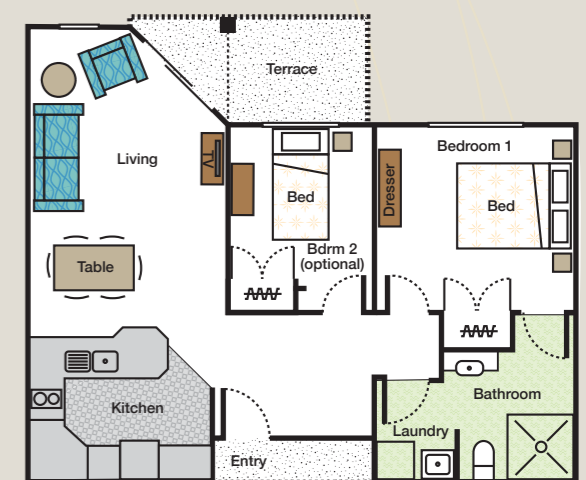
Bramlee House provides Rest Home care within a spacious, tastefully decorated building which opens onto a beautifully landscaped courtyard. 27 individual rooms feature full ensuite facilities and there are numerous communal areas available including lounge areas, dining room, library and outdoor seating areas.

Reeve House and Nimon House offer 60 modern and spacious Hospital rooms with ensuite facilities, electric beds, specialised mattresses, individual lazy-boy chairs and specialist care delivery equipment.

Goddard House and Ashcroft House are purpose built for Dementia Care. All 64 rooms have ensuites and the design of the units allows residents to move freely both inside and out through the secure courtyard areas, which all have seating and shade protected areas.



Typical Studio Apartment



Typical 2 bedroom Apartment



Typical 2 bedroom Villa



Our commitment to you

Mary Doyle is an Arvida Village, and we are down to earth people here. Our values are genuine and they drive everything we do. We're always looking for new ways to make life in our community as fun and enjoyable as possible.

We take time to get to know everyone, and help every individual to continue to enjoy the things they love to do.

We believe in fairness. We're also pretty straight talking, so you can read our documents and understand them. And we care about wellness for everyone – residents and staff.

We're a family of friends in a supportive and caring community. The most important things in life to us are the people we live together with every day.

It's a wonderful lifestyle at Mary Doyle

At Mary Doyle, we help to provide days of fun that are full and rich. Every resident is encouraged to enjoy the in-house activities on offer, and to take part in our many excursions and shopping trips around the Hawkes Bay.

There is always so much to do here. Whether it is reading a book in a quiet nook in the garden, playing petanque with friendly rivals, or catching up with a neighbour, the choice is yours!

Mary Doyle has an extensive activities programme that caters for the needs and interests of all our residents.

Friends and family are welcome to visit Mary Doyle for activities and special events, or to join our regular 'happy hour' for drinks and nibbles. You may also choose to enjoy a coffee or meal at the café which is the social epicentre of village life or just watch a movie on the big screen in our cinema room.

The best decision you'll ever make!

It is always a big decision to move away from your old home, but when the time is right to scale down, you really need to do your homework well.

We can help you with this decision by showing you what Mary Doyle already offers the residents who live here. We welcome you to visit any time, and have a first hand chat with members of our community to find out for yourself what

makes our village so special. Enjoy independence and privacy with no maintenance worries and socialise with your new friends. There's always so much to do here – there's no chance of getting bored!

We're happy to show you around Mary Doyle any time. Why not give us a call to have a chat about your personal needs.

A few of the common questions...

Why do people love living at Mary Doyle?

We listen to our residents and what we consistently hear is:

- We love the community feel of the village, the close connection to its historic past and the beautiful location in the heart of the Bay
- I've made a lot of new friends with different interests from mine
- This is a place of smiles
- I just love coming home to my warm house.

What levels of care are there?

Our village offers a full continuum of care, which means you'll have real peace of mind. The care packages range from low level care right through to Rest Home, Hospital and Specialised Dementia Care.

Can I move into the care facilities of the village later on?

Yes, as part of our community, you will have priority access to the care services offered by Mary Doyle. If you might need a little extra help in the future with your day-to-day living, you can choose to move within our village to more suitable accommodation.

What happens if I fall ill while living in my Serviced Apartment?

A staff member will respond to your call and arrange assistance where needed.

Can my family and friends stay with me in my Villa?

Yes of course, anytime while they are visiting you can have family and friends come to stay in your independent Villa.

Can I have my pets with me?

Yes, we know that pets are important and are often a much loved part of the family. You can have a small pet in your Villa, but you will need to contact our manager to confirm that your pet is suitable. Visiting pets are welcome in our Care facilities.

Is there space for my car?

All Villas have internal access garages and there is additional onsite parking available also – please ask our village manager for more info.

Is there security at night?

Our staff are on site 24 hours a day. Village residents have access to call bells which connect directly to our 24 hour nursing support call system.

What other costs will I have in my 'Licensed to Occupy' Apartment or Villa?

In addition to the Deferred Management Fee, you will be responsible for:

- Your telephone bill
- Your contents insurance
- Your car insurance
- Your power bill.



There is also a weekly village fee which in the case of Apartments includes power. There may also be costs for any extra services should you require them. e.g. laundry and house cleaning. See our Serviced Apartment brochure for details and current prices.

Can I arrange for any other fittings to be added to my home?

At Mary Doyle, we do everything we can to ensure you have your home the way you want it. You can choose to add items to make life a little easier like additional heating and security door or fly screens. We can help you with installation of these extras but they will be at your cost.

Who pays for maintenance?

Mary Doyle takes care of all exterior maintenance of your home, gardens and communal facilities.

What happens when I leave?

We do our best to support you and your family in every way we can. The village fees stop immediately after you leave, and we begin the marketing and sale of your ORA.

Who is our Village Manager?

Mary Doyle's Village Manager Diana Triplow has over 28 years of health service management experience and was the RVA Manager of the year 2012. Diana has immense pride in Mary Doyle and loves the opportunity to show new prospective residents around the village.



Diana Triplow
Village Manager



We'd love to have
the opportunity to
welcome you to
Mary Doyle

If you're looking for a retirement community where you can continue to enjoy life to the full, and where people respect and look after each other, we'd love the opportunity to show you around Mary Doyle.

Why not give us a call and experience Mary Doyle for yourself?

The attitude of living well.

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