



Welcome to
Bethlehem Views,
an Arvida Care
and Wellbeing
Village with full Rest
Home, Hospital, and
Dementia Care.

# **Every individual plays** a part at Bethlehem Views

Bethlehem Views specialises in Rest Home, Hospital and Dementia (Memory) Care in a luxurious environment. We aim to provide all our residents care with compassion, dignity and respect. You'll feel at home in no time.

As the name suggests, we enjoy picturesque views over Bethlehem, the inner Tauranga Harbour, and across to the majestic Kaimai Ranges. The sunsets are magnificent!

Positioned on a sunny elevated site that adjoins the Bell Common Reserve, residents and loved ones can enjoy the surrounding open space and beautiful established park and gardens.

## At Bethlehem Views we love our jobs and what we do

We work together to provide a superior care, comfort and security in a warm and welcoming atmosphere. Our staff focus on your personal needs and take pride in delivering total satisfaction in all aspects of your day-to-day care and enjoyment of life. We are here to make sure that the move to your new home is a happy experience for you and your family.

We're sure that you'll feel at home here at Bethlehem Views.

## Be a part of a community that values you

We take care and time to listen to what is important to you. We're dedicated to supporting you and helping you to enjoy your life.

## Continue to enjoy doing the things you love to do

Our Wellness Program Leader actively encourages all residents to participate in a range of activities which help to establish friendly relationships within the community. We do all we can to help you remain active and happy.

Our activities include a pool table, piano, library and a large screen TV room with kitchenette. We have a fully equipped hair salon where hairdressing services are available for a small fee. We hold fortnightly church services and regular functions. Friends and family are more than welcome to attend. In fact, visitors are welcome at any time!

We actively encourage residents to enjoy our lovely gardens and the neighbouring Bell Common with regular walks. Conveniently located at our entrance is a bus stop and there is a small shopping centre located a short walk away.





# We're well known for our personal care

Bethlehem Views is well known in the wider Tauranga community for providing exceptional support across all levels of aged care.

We're able to look after your current needs, and can also provide more care and assistance should your personal circumstances change. This gives you, your partner and your family the comfort of knowing you'll always have the support and care you need, when you need it.

Your emotional and physical wellbeing is our highest priority. We are committed to delivering the highest standard of professional care and having a hospital division at Bethlehem Views means you have access to a registered nurse 24 hours a day.

Your personal needs are regularly monitored and reviewed to help ensure we continue to deliver a quality personal service in an environment where you feel happy, safe and well looked after.

All meals are prepared on-site by our experienced team of kitchen staff who prepare, cook and serve high quality, nutritious meals daily. All residents love the comforting aromas and tastes of our home style food and fresh baking. Special diets (such as vegetarian, diabetic and gluten free) are easily catered for.

Tea and coffee is available after each meal and morning and afternoon tea and supper is served. Facilities are available for you to make a tea or coffee at any time.



Rachael has over 17 years' experience in the Village and Care sector, holding National Diplomas in Business
Management and Legal Executive Studies.
Rachael was awarded the NZ Aged Care Association Supreme Excellence in Care Award in 2012. Rachael has immense pride in Bethlehem Views, the residents and her staff. Her favourite moments are seeing the smiles and hearing the laughter of residents and families. "It feels like one big family here and I just love it".

# Our professional staff offer real peace of mind

The Bethlehem Views Village Manager is supported by a dedicated team of Registered Nurses and Caregivers. All of our care staff participate in our diverse education and training programmes to ensure they are kept up to date with the latest developments in aged care.

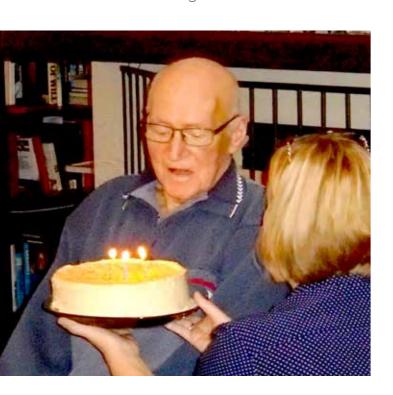
Our fabulous team of diversional therapists keep our residents active with a range of activities including visits from a musical therapist twice a week.

### The Accommodation at Bethlehem Views

### Rest Home & Hospital

Our generous and private living spaces enable our residents to surround themselves with all those special pieces of furniture and treasures that we all collect over the years. Friends and family are welcome to visit and can continue to enjoy your company in delightful homely surroundings.

All our private rooms have an ensuite bathroom, built in wardrobe and drawers, an inviting space for family and friends, and direct access to the outdoors. Luxuriously appointed rooms are fitted out with a flat screen television, mini-bar fridge and nurse call system. All rooms have lovely outlooks and many have views to the inner harbour and Kaimai Ranges.



### **Memory Care**

We consider it a privilege to care for you or your loved one. Our new state-of-the-art specialised Memory Care Unit caters for all levels of dementia so you can have peace of mind you're loved one is in a safe and secure environment.

All rooms are a generous size allowing you to bring your treasured belongings and truly make this your home. This state of the art Unit has been designed and built in conjunction with DHB regulations so you can be assured you're living in an environment offering the highest standard of care with exceptional facilities.

From the moment you walk through our doors you will feel a calming, homely atmosphere as you see residents baking, playing snooker, or participating in regular exercise, after all this is a home, not a conventional dementia care facility.

Your luxuriously appointed room is fitted with quality fixtures and fittings including flat screen televisions, a small fridge and emergency nurse calling system.

Each room has a private ensuite, built in wardrobe and drawers, a spacious area for your family and friends to visit and your own access to the outdoors where you'll find a vegetable garden, walking and seating areas to help you feel right at home.





## The best decision you'll ever make!

We understand that the move into care is a big decision. Before you decide, we welcome you and your family to visit any time, and have a first hand chat with members of our community to find out for yourself what makes our home special.

We will support you as you transition into your new home, helping to eliminate any of the stress of moving and ensuring that you quickly feel right at home.

At Bethlehem Views you can enjoy a comfortable lifestyle and be cared for by supportive qualified staff. We will nurture your individuality, care for you like you are family and help you to relax with friendly and comforting support.

Why not give us a call and have a chat about your personal retirement needs. We'd love the opportunity to show you around our friendly and unique community.



## A few of the common questions...

## Why do people love living at Bethlehem Views?

We listen to our residents, and it's common to hear such comments as:

- At Bethlehem Views I can completely relax, because I know that all the important things are taken care of.
- The continuum of care and highly qualified staff mean I can stay in my familiar surroundings for longer.
- The unique boutique Hospital gives mum the 24 hour attention she needs.
- The care staff are just like family they're amazing.

#### What levels of care are there?

We provide Rest Home and Hospital Care, as well as Dementia Care in our specialised Memory Care Unit.

## Can I move into the Hospital or Memory Care Unit later on?

Yes, as part of our community, you will have priority access to the Hospital and Memory Care Unit services offered by Bethlehem Views. For couples this is especially comforting, knowing that you can remain living together within close proximity in one home environment.

## Can my family and friends come and visit me in my home?

Yes of course, you can have family and friends over to visit any time. There are several car parks available for visitors.

#### What care is provided 24 hours a day?

We employ full time Registered Nurses who are accessible 24 hours a day. The nurses work in conjunction with your GP and Pharmacist to oversee your medication. Call buttons are located in each room and bathroom.

#### **Medical Care**

You can retain your own doctor if you would like to. We do however have a resident doctor available if you prefer. Every six months we review all your care with you and members of your family to discuss any issues and to plan strategies for on-going care.

#### Do we have physiotherapy or podiatry?

We have a physiotherapist and a podiatrist who visit regularly to help assess and assist residents with the goal of optimising independence.

#### Do we provide any other services?

We have a hairdressing salon and an on-site laundry. Your washing is taken from your room and delivered back the next day, clean and folded. Mail is delivered direct to your room each week-day

Our Maintenance Manager will hang any pictures for you and can arrange to have a phone line installed in your room if you wish. We also have Sky TV available.

We have a dedicated chef who prepares delicious home-style meals and can cater for special diets as required.





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