

Sunhaven

Sunhaven has been home to my Mum now for more than four years. There are words that go some way to describe the level of care and attention that she receives. Words such as caring, thoughtful, individual, attentive and watchful come to mind. There are few words however that truly describe the breadth and depth of care and patience that she is afforded.

The staff at Sunhaven wholistically care for my Mum in every conceivable way; including as 'members' of her albeit extended family. They are with her 24/7 through thick and thin. She in turn travels with them on her daily journey; good and bad. They are there to share those rare in-the-moment times when she reveals who she is. Rare moments when she can share in the fun, laughter and people around her. These are the moments when there are few words to describe the emotional and psychological support that cushion her life.

Sunhaven is a home in every sense of the word. No one staff member is more important than another. Each contribute professionally and personally to my Mum's care and wellbeing in more ways than I am able to count. I live far away from my Mum and am unable to contribute to her physical, psychological and emotional care on a day to day basis. I am forever grateful though for the genuine care, support and love that she receives at Sunhaven. Again, the words 'thank you' do not truly describe how grateful I am.

Anonymous (Family Member)

June 2014