

21 April 2026

Andrew Russ
Te Ata Rest Home
588 Teasdale St
Te Awamutu

Email: manager@teataresthome.co.nz

Dear Andrew,

Re: Certification Audit under the Agreement for the provision of ARRC by Te Ata Rest Home

I am writing to congratulate you on the outcome of the recent Certification Audit at Te Ata Rest Home. We have been advised by The DAA Group Limited that there were no findings of concern during the audit and that all standards were fully achieved.

This is an excellent result, and I believe you and your team should be very proud of the outcome, especially with three continuous improvements.

I would like to thank your staff for their ongoing commitment to the delivery of high-quality age-related residential care services in our region. This is a wonderful achievement and one that should be celebrated.

In the event you have any queries on this or any other matter, please feel free to contact me via email: serviceimprovement.temanawataki@TeWhatuOra.govt.nz

Yours sincerely,



Shelley Markham

Quality Improvement Advisor - Aging Well

Regional Quality Improvement Team

Te Manawa Taki

Health NZ

