

COMMONLY ASKED QUESTIONS

Can I have family and friends to stay?

Of course, this is your home. Visitors are welcome and can stay for as long as you would normally expect.

Do I have to follow a set routine for meals or other activities?

Your apartment is your home to do as you want. We don't place any restrictions on your life; rather, we provide assistance if and when needed and opportunities to live your life to the full.

Can I bring my pet?

Yes, subject to certain conditions. Please enquire.

How much does it cost?

Our apartments are owned by residents by way of an Occupational Right Agreement (ORA), with a weekly management fee which covers your share of all maintenance and other operational costs. Please contact us for more details.

What else do I need to pay for?

Your apartment is your home, so you cover your usual personal and household expenses.

What happens as I get older and need extra help?

Because we run a rest home and hospital onsite and specialise in high-level care for older people, we have the latest facilities and equipment to help you stay as active and independent as possible.

What happens if I stop living in the apartment?

If, for any reason, you stop living in the apartment, it will be sold by HBH and your purchase price returned to you, minus the Village fee. The process and the Village fee is fully detailed in the Occupational Right Agreement (or ask us for more details).



OUR VISION

To ensure our residents have the care and support they require to enjoy fullness of life.

OUR PHILOSOPHY


HBH are specialists in care for older people, offering a full continuum of care from independent apartment living to day programme, rest home, hospital and respite care.

We offer support, security and companionship, in a close-knit community of like-minded people.

Yet it's the little things we do that make all the difference; the many little ways we ensure our residents enjoy happier, more fulfilled lives. At HBH, the word 'caring' is more than just lip service, our people really are genuine, supportive and empathetic.

We aim to go the extra mile in everything we do, be it responding quickly when you need help, organising a spontaneous activity just for fun, or taking the time to stop for a chat. Because, in every little way, we care.

To find out more about our Retirement Village or for a personal viewing, please call 09 538 0800 or email enquiries@hbh.org.nz.

 09 538 0800

 enquiries@hbh.org.nz

 hbh.org.nz

 139 Union Road, Howick, Auckland 2014



A service of Howick Baptist Healthcare Ltd

HBH is an accredited member of the Retirement Villages Association of NZ.

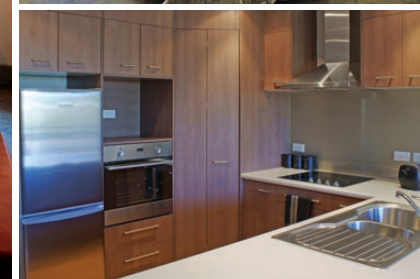
APARTMENTS You'll Love



In a Retirement Village THAT CARES



A service of Howick Baptist Healthcare Ltd



“THERE ARE ONLY 42 APARTMENTS, SO IT'S NOT TOO BIG HERE. IT'S A REAL COMMUNITY AND WE'RE ALL FRIENDS.”

Joan, HBH resident for nearly 4 years

HBH RETIREMENT VILLAGE

Stylish apartment living, with support if you need it

HBH's apartments offer the best of both worlds: the freedom to live independently and the reassurance that help is just a call-button away.

Ideally located at 139 Union Road in the heart of Howick, each spacious one or two-bedroom apartment offers full security, a stylish, modern interior, easy access to amenities and attractive garden terrace or balcony outlook.

You can choose from any or all of our services, such as activities, outings, meals, home help or care in your own home. Or you can enjoy the nearby shops, cafes, golf course and more. And because maintenance is taken care of, you'll have more time to do the things you love.

There's a lot to love about our apartments

- 42 affordable one or two bedroom apartments.
- Garden terrace or balcony options.
- Full security system with secure, patrolled grounds.
- Emergency call button in every room of the apartment.
- Registered nurse on call 24/7, plus onsite rest home and hospital.
- Lodge style library and lounge.
- Undercover parking with internal lift access.
- Hairdresser, men's shed and weekly shopping bus.
- Regular social functions and activities.
- Close to Howick Village & Botany Town Centre.
- Chaplain and social worker available for support.

Additional services if required or desired

- Meals eaten in the dining room or delivered to your apartment, plus a frozen meal service.
- Housework (weekly cleaning, spring clean or one-off clean, bed making, linen changing, laundry).
- Personal care (showering and and medical supervision).
- 24/7 Registered Nurse emergency response and phone advice.
- Companionship and chaperone service.
- Chaplaincy and twice-weekly church services.
- Residents have priority access to the rest home and hospital.
- HBH's Day Programme available (DHB funding criteria apply).
- Bring your DHB funded home support with you, or we can arrange it.

“YOU CAN BE PRIVATE IF YOU WANT TO BE. BUT THE STAFF ARE THERE IF YOU NEED ANYTHING. THEY'RE VERY HELPFUL.”

Jean, HBH resident for nearly 6 years

