



Taking care of the lives in our hands

At Glengarry, understanding what you need is really important. We want to make sure that your care is exactly what you need and that you live the best life possible with us. Your enjoyment of each day is important to us- we make sure you can live 'your day, your way'.

Expert care

Whatever your care needs, you have the reassurance of a careful balance of independence and security along with the very best expert care. Our person-centered care makes sure you are looked after with respect and dignity.

Care and understanding

We will understand what is important to you and make decisions together with you and your family - after all Glengarry is your home. We will ask you about your likes and dislikes and plan care and activities with you to make sure you get the very best from us.

Short stay breaks

Regular time off is important for carers and their loved ones, so we also offer respite stays of anything from a few days to several weeks. This helps carers to take a break, knowing that their loved ones are getting excellent care around the clock. It's ideal when carers have been unwell or are planning a holiday.





"I really appreciate being in Glengarry because all the staff are so friendly and the care is excellent - ka pai. Wairoa is fortunate to have such a facility."

Making a home

We have a warm and welcoming home with cosy rooms and lounges that flow out into our lovely gardens. We understand what it means to feel at home and will make you feel comfortable and special here at Glengarry. You can have your own things around you. Your family and friends are welcome to visit at any time. You may even be able to bring a pet – just check with our Care Home Manager first. We know that the little things are so important.

Our staff

At Glengarry, we choose all our staff carefully to make sure that you get the quality care you need, from people who are kind, experienced and respectful.

What makes us special?

Our residents always come first and we never say no. We will always try to do anything that will make things better for you. Our team consistently give their personal best to ensure the care you get is the best possible. We love to laugh and share love. We enjoy getting involved with our local community activities. We celebrate Maori – with weekly Maori Kai meals and activities.

Bupa's purpose is to enable people to live longer, healthier, happier lives. We do this by providing a broad range of healthcare services, support and advice to people throughout their lives.

We have no shareholders

Our focus is on our customers. We reinvest all our profits in providing better healthcare to our customers and communities around the world.

Over 60 years experience

We began operations in 1947 in the UK when 17 provident associations joined together to form Bupa with the purpose of "preventing, relieving and curing sickness and ill health of every kind". We have 22 million customers in over 190 countries.

Largest residential aged care provider in NZ

High satisfaction scores and customer recommendations continue to endorse why people choose a Bupa care home.

Specialists in dementia care

We play a leading role in shaping dementia services, providing around one third of New Zealand's specialist dementia beds. Globally, Bupa is the largest provider of specialist dementia care. Bupa and Alzheimer's International have developed a joint Global Dementia Charter - aimed at helping people to live well with dementia.

TALK TO US TODAY

We would love to have the opportunity to talk to you about what we can do to help you. Please give our care home manager Helen Cooper on (06) 838 4840 or 027 281 7531 after hours.

Our address is: 22 Glengarry Place, Wairoa

For directions, please visit the Glengarry page on our website **www.bupa.co.nz**, or simply call our care home manager.

