

How are services funded?

When you are referred for home healthcare and support you will also be assessed for public assistance from one of the following:

- Aged care services are managed and funded by **District Health Boards (DHBs)**, on behalf of the Ministry of Health.
- Disability support is managed and funded by **Disability Support Services (DSS)**, part of the Ministry of Health.
- Community, or district, nursing services are administered by DHBs and ACC.
- The **Accident Compensation Corporation (ACC)** funds support if you've been injured, to help you get back to work and everyday life as soon as possible.

If you are not eligible for public assistance, there are other options:

- You can pay privately.
- You may be eligible for care to be paid by another agency eg another government department, a charity or a health foundation or society.
- If you hold private medical insurance, your insurer may pay for home-based rehabilitation services and support.

Creating wellbeing

Access has been supporting people since **1927** when the 'bush nurses' brought home-based care to rural parts of the country.

Today our highly-skilled staff care for and support over 20,000 people in their own homes nationwide. Sitting at the forefront of the homecare sector, we provide a full range of services to the Ministry of Health, District Health Boards and ACC.

Access is a member of the Green Cross Health group - a leading New Zealand primary healthcare provider. Find out more at www.greencrosshealth.co.nz

Contact us today

- ☎ Call free on **0800 284 663**
- 🖱 Visit access.org.nz for the latest news and further information
- 👍 'Like' *Accesshomehealth* on **Facebook** 



Access nurse Riffy with client Barbara



Bringing healthcare home

Nursing services • Personal care
Household assistance • Rehabilitation



Helping you maintain or regain your independence

Do you find it a challenge coping on your own at home or relying on family and friends? You can trust us to offer a helping hand with a range of professional services.

A registered health professional will visit to assess your support needs and agree on steps to keep you as independent as possible and living at home. Your support may include:

Personal cares such as dressing, bathing, toileting and help getting in and out of bed.

Household assistance such as cleaning, cooking, shopping or getting you out into your community.

Nursing and allied health services including managing continence, wound care, stomal and catheter care, medication and symptom monitoring, physiotherapy, and social and occupational therapy.

Access support worker
Eve and client Elaine



We provide support for people who are:

- living with a disability
- over 65 and requiring home healthcare
- rehabilitating following an injury or accident
We provide home-based care and support, and nursing services to ACC clients
- recovering from an illness or surgery
- living with a long-term condition
- in the final stages of life
- private carers needing relief
- requiring Individualised Funding Services.

Access support worker Robyn with
ACC client Lui



Getting help is easy

Step 1 - talk to your GP or ACC case manager who can refer you for home healthcare. Alternatively, call us direct on 0800 284 663 to talk about the best way to access the care you need, or discuss private care if you are not entitled to funding.

Step 2 - once appointed, an Access community nurse will visit you at home to assess your situation. You're welcome to have a family or whānau member or a friend join us.

Step 3 - once we understand your needs, we work alongside your GP or health agencies to develop your 'Support Plan' - the steps and goals required to maximise your independence.

Step 4 - you'll be matched with a support worker or nurse who is most suited to your needs. They'll get to know you, care for you and work with you to achieve your goals.

You can call us 7 days a week (7am-10pm) for peace of mind.



Coordinator Soana in our contact centre

Talk to your GP or get in touch with Access directly
by calling FREE on 0800 284 663 or visit www.access.org.nz

care + support

